REGISTRATION – MPAY WALET APP
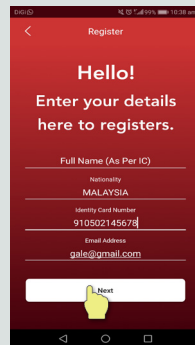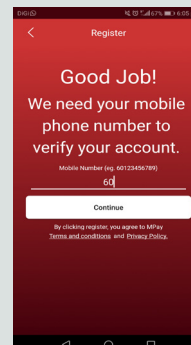
MP@Y WALET
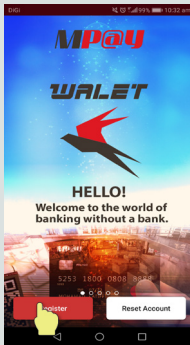
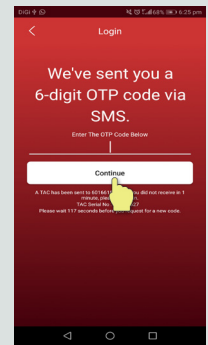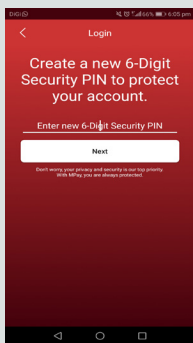| STEP①	STEP②	STEP③	STEP④
Tap on **Register**	Fill in all required details and tap **Next**	Key in Phone Number for verification	Key in 6-digit OTP code received via SMS and **Continue**

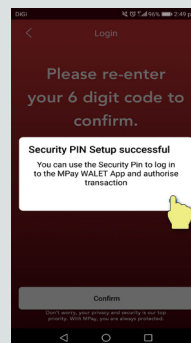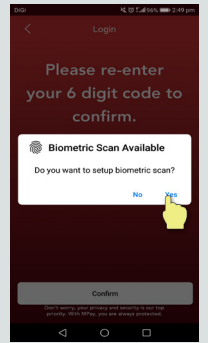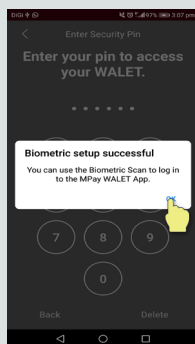| STEP⑤	STEP⑥	STEP⑦	STEP⑧
Create 6-digit Security PIN	Re-enter 6-digit Security PIN and tap **Confirm** to complete registration	Registration successful. Tap **OK** to continue	Tap **YES** to start biometric set up
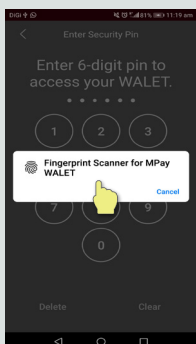
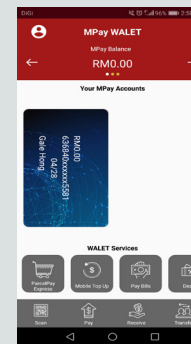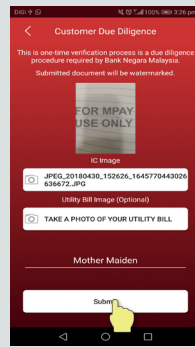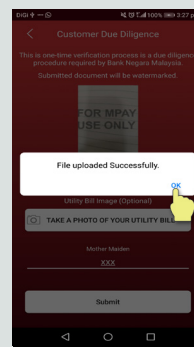| STEP⑨	STEP⑩	STEP⑪
Fingerprint scanner for MPay Walet	Biometric setup successful. Tap **OK**	Registration done.

KYC PROCESS

MP@Y WALET

STEP①
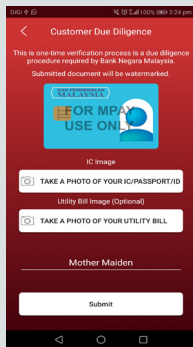
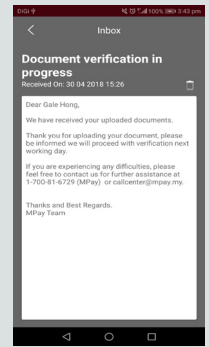Take a photo of your IC or Passport

STEP②

Upload photo, key in Mother's Maiden name and **Submit**

STEP③

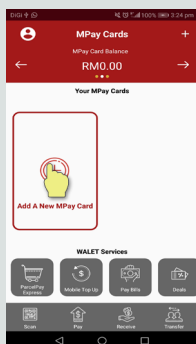File upload successful. Tap **OK** to complete

STEP④

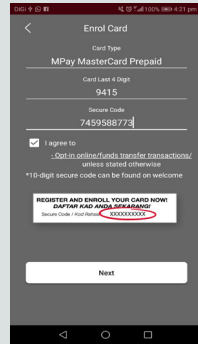KYC to be approved within next working day after document verification

ENROLL MPAY MASTERCARD PREPAID CARD
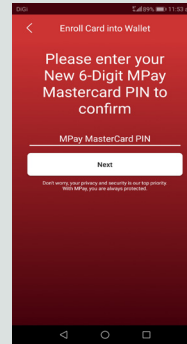
STEP①
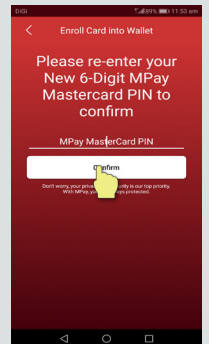
Tap **Add A New MPay Card**

STEP②

Key in required details and continue
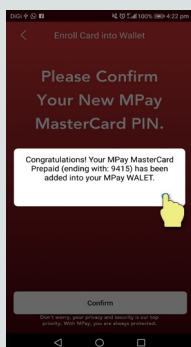
STEP③

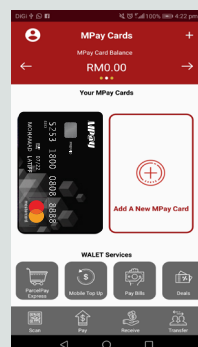Create 6-digit MPay Mastercard PIN

STEP④

Re-enter 6-digit MPay Mastercard PIN and tap Confirm to complete registration

STEP⑤

Card Enroll successful. Tap **OK** to continue

STEP⑥

Card enrollment done.

ENROLL OTHER BANK CARDS

STEP①
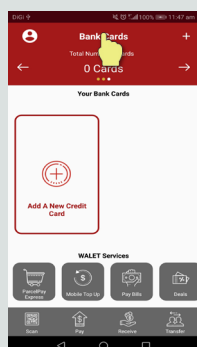
Tap on **Bank Cards and** add new Credit Card

STEP②
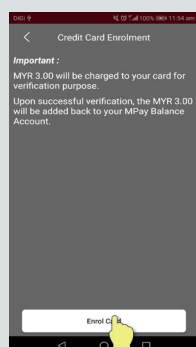
Tap **Enroll Card**

STEP③

Key in required details and continue

TOP UP MPAY WALET & MPAY MASTERCARD PREPAID CARD

STEP①

Tap on MPay WALET or MPay Cards

STEP②

Select **Top Up**

STEP③

Tap **FPX**

STEP④

Enter amount and tap **Top Up**

STEP⑤
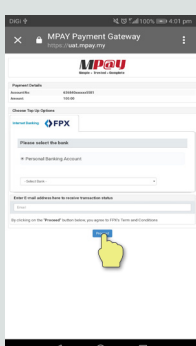
Key in required details and tap **Proceed** to FPX Payment Gateway

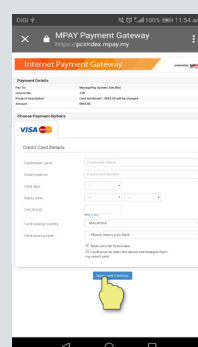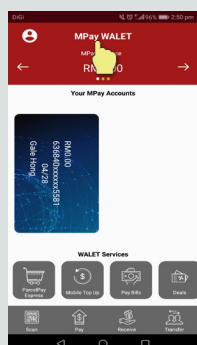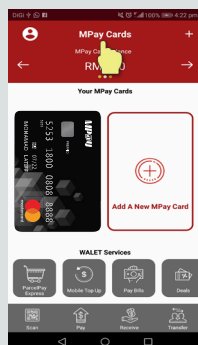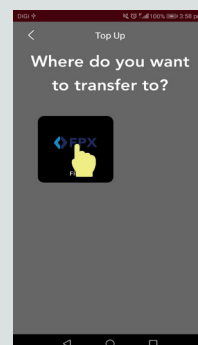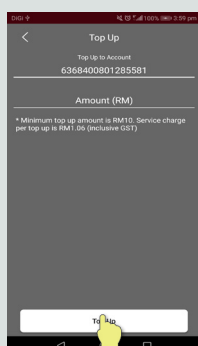## FUND TRANSFER TO OTHER ACCOUNT

MP@Y WALET

STEP ①
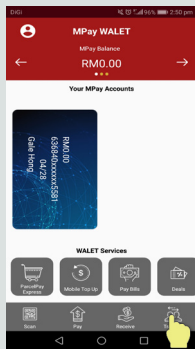
Tap **Transfer**

STEP ②
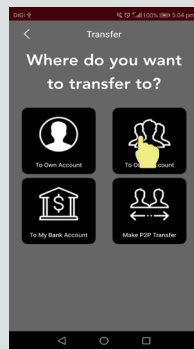
Tap To **Other Account**

STEP ③
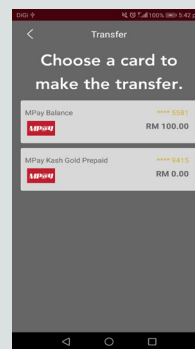
Select a card to make the transfer

STEP ④
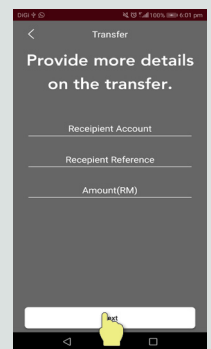
Key in required details and tap **Next**
Can choose to enter recipient's Mobile or Account number

STEP ⑤

Enter 6-digit Security PIN

STEP ⑥

Fund Transfer successful

FUND TRANSFER TO OWN ACCOUNT

STEP ①
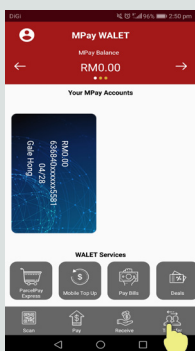
Tap **Transfer**

STEP ②
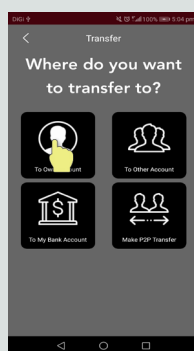
Tap To **Own Account**

STEP ③
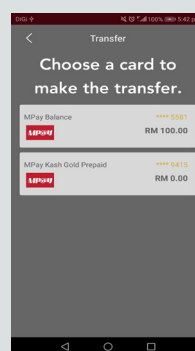
Select a card to make the transfer

STEP ④
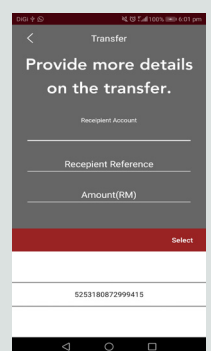
Select which account to transfer

FUND TRANSFER TO OWN ACCOUNT
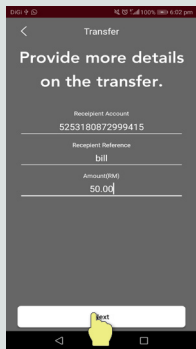
MP@Y WALET
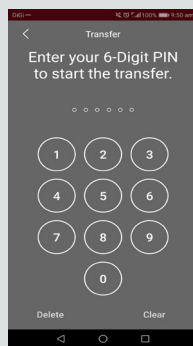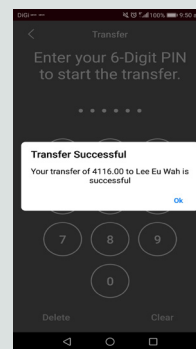
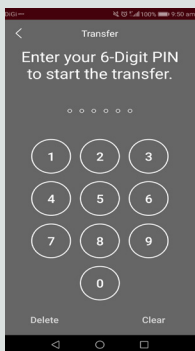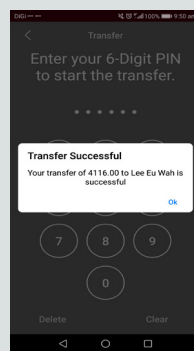| STEP⑤	STEP⑥	STEP⑦
Key in required details and tap **Next**	Enter 6-digit Security PIN	Fund Transfer Successful

FUND TRANSFER TO FRIEND'S ACCOUNT
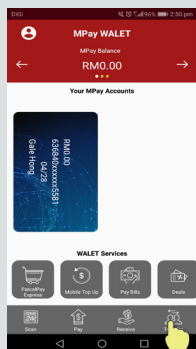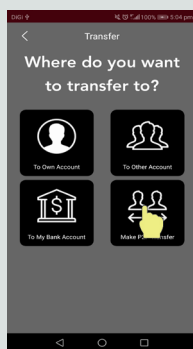
STEP①	STEP②	STEP③	STEP④
Tap **Transfer**	Tap **Make P2P Transfer**	Scan QR Code	Choose a card to make transfer

STEP⑤	STEP⑥	STEP⑦
Key in required details and tap **Next**	Enter 6-digit Security PIN	Fund Transfer successful

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RECEIVE FUND FROM FRIEND'S ACCOUNT

MP@Y WALET
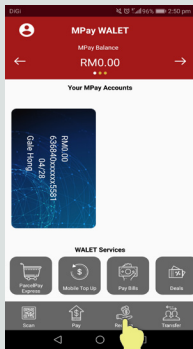
STEP①

Tap **Receive**
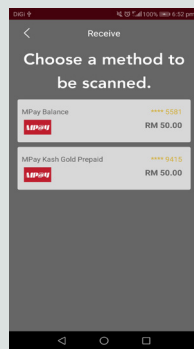
STEP②

Select a card to receive payment
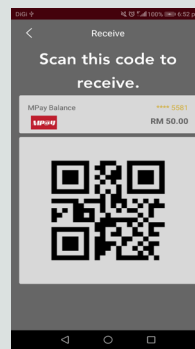
STEP③

QR Code generated

STEP④
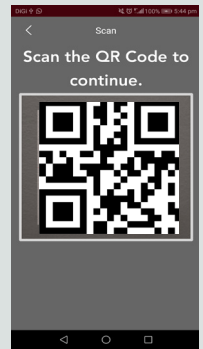
Sender Scan QR

STEP⑤
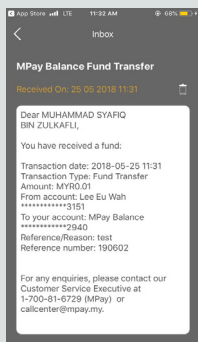
Fund Transfer successful

ENROLL CASA ACCOUNT

STEP①
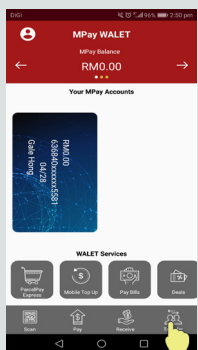
Tap **Transfer**

STEP②
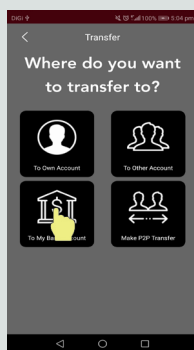
Tap **To My Bank Account**

STEP③
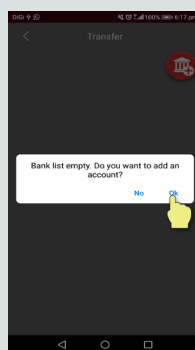
Tap **Yes** to enroll a CASA Account

STEP④
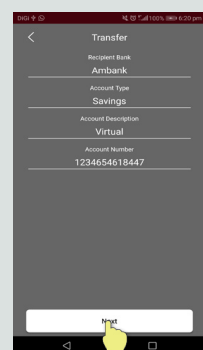
Key in required details and tap **Next**

ENROLL CASA ACCOUNT
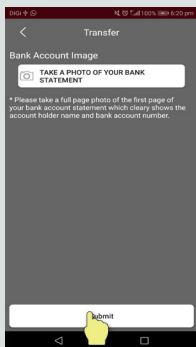
STEP⑤	STEP⑥	STEP⑦	STEP⑧
Take a photo of Bank Statement's first page	Enter 6-digit Security PIN	CASA Account successfully enrolled	Account will be activated upon KYC approval
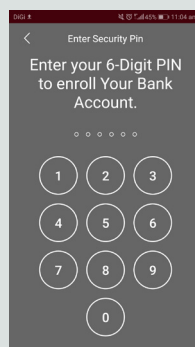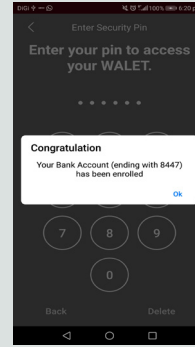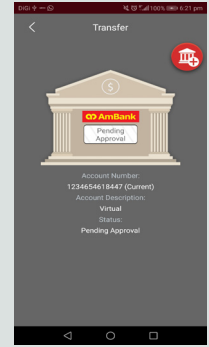
FUND TRANSFER TO CASA ACCOUNT
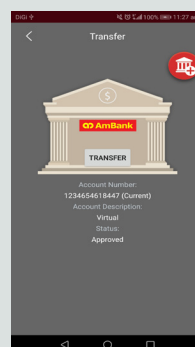
STEP①	STEP②	STEP③	STEP④
Tap **Transfer**	Tap **To My Bank Account**	Choose a CASA Account	Choose a card to make transfer
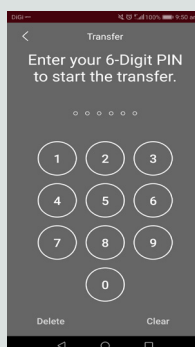
| STEP⑤	STEP⑥	STEP⑦
Key in required details and tap **Next**	Enter 6-digit Security PIN	Fund Transfer successful

PAYMENT – DISPLAY QR
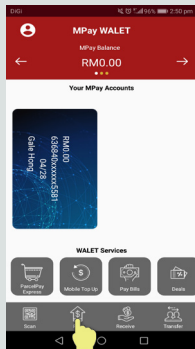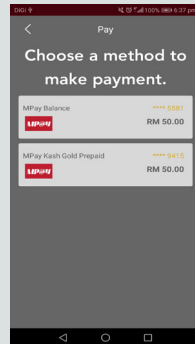
STEP①	STEP②	STEP③	STEP④
Tap **Pay**	Select a card to make payment	Enter 6-digit Security PIN	QR Code generated
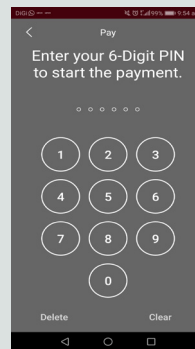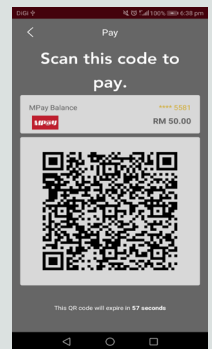
STEP⑤

Scan your QR code

PAYMENT - SCAN QR
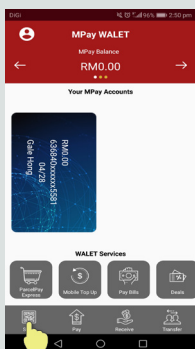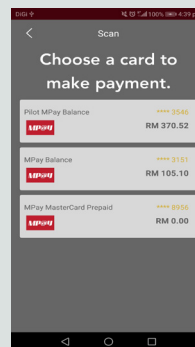
STEP①	STEP②	STEP③	STEP④
Tap **Scan**	Scan QR	Choose a card to make payment	Key in required details and tap **Next**
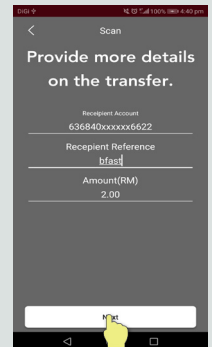
PAYMENT - SCAN QR

MP@Y WALET

STEP⑤
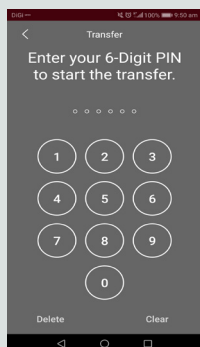
Enter 6-digit Security PIN

STEP⑥
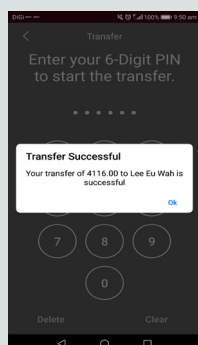
Payment Transfer Successful

RECEIVE PAYMENT - DISPLAY QR
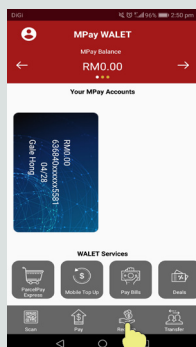
STEP①

Tap **Receive**
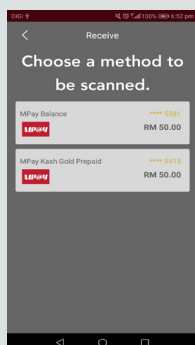
STEP②

Select a card to receive payment
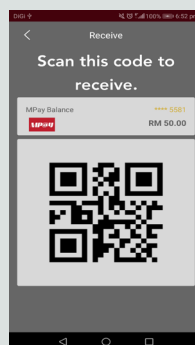
STEP③

QR Code generated

CHANGE PIN FOR MPAY MASTERCARD PREPAID CARD

STEP①
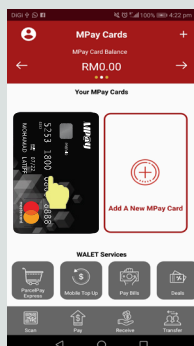
Tap **MPay Cards**

STEP②

Tap **Change PIN**

STEP③
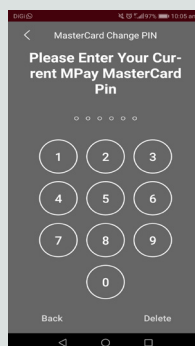
Enter current MPay Mastercard PIN

STEP④
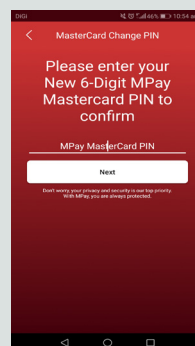
Create new MPay Mastercard PIN

CHANGE PIN FOR MPAY MASTERCARD PREPAID CARD
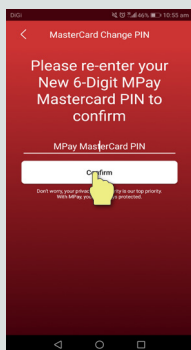
STEP⑤	STEP⑥
Re-enter new MPay Mastercard PIN and tap **Confirm**	Change PIN success
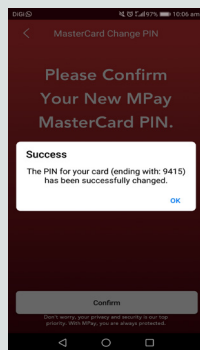
CHECK BALANCE – MPAY MASTERCARD PREPAID CARD
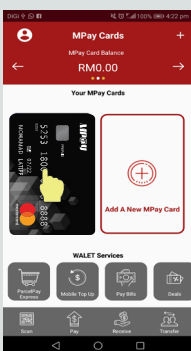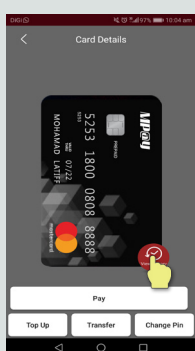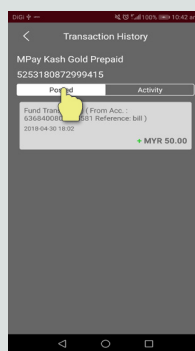
STEP①	STEP②	STEP③
Tap **MPay Cards**	Tap **View History**	**Posted** tab displays transaction history for the past 3 months

CHECK BALANCE – MPAY WALET
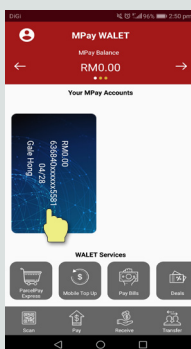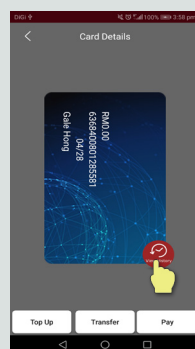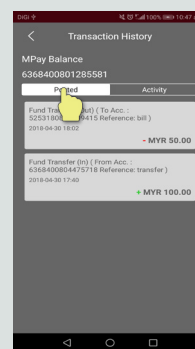
STEP①	STEP②	STEP③
Tap **MPay Walet**	Tap **View History**	**Posted** tab displays transaction history for the past 3 months

ENROLL QUICKASH ACCOUNT

STEP①	STEP②	STEP③	STEP④
Tap **Transfer**	Tap **To My Bank Account**	Tap **Add Bank**	Key in required details and tap **Next**
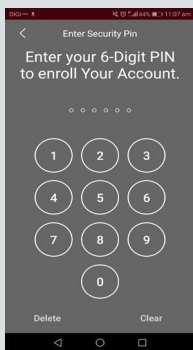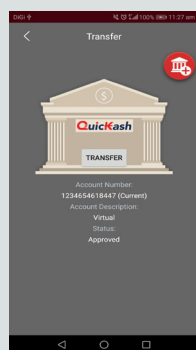
STEP⑤	STEP⑥
Enter 6-digit Security PIN	Account will be activated upon KYC approval

PARCELPAY EXPRESS
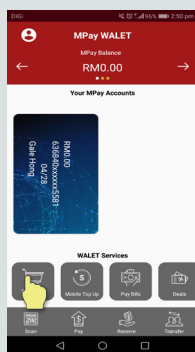
STEP①	STEP②	STEP③	STEP④
Tap **ParcelPay Express**	Tap **Add Parcel**	List of Prohibited Item for your info. Tap **I Agree** to continue	Tap **Pick Up From**
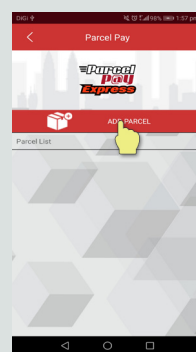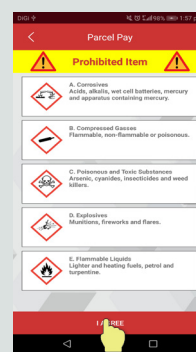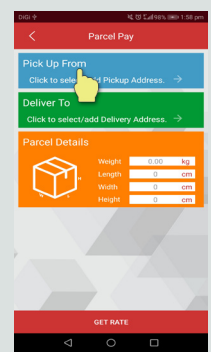
PARCELPAY EXPRESS

MP@Y WALET

STEP⑤
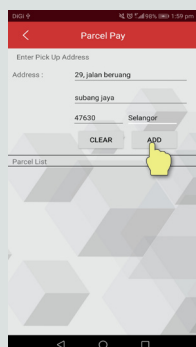
Key in required details and tap **Add**

STEP⑥
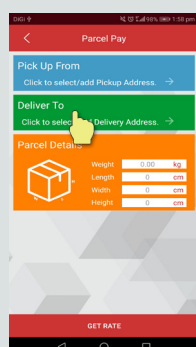
Tap **Deliver To**

STEP⑦
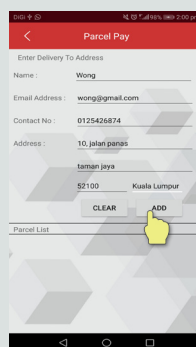
Key in required details and tap **Add**

STEP⑧
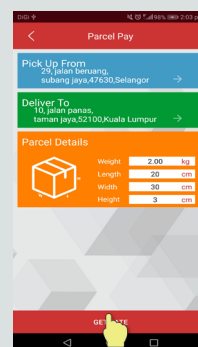
Key in **Parcel Details** and tap **Get Rate**

STEP⑨

Check parcel details and tap **Proceed**

STEP⑩
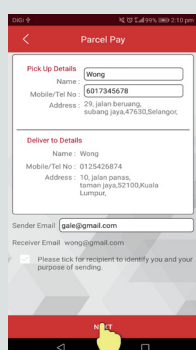
Review Pick Up and Deliver details then tap **Next** to continue

STEP⑪

You can choose to **Pay Later** or **Pay Now**

STEP⑫
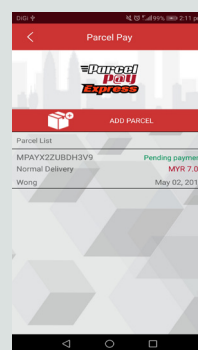
If **Pay Later**, your parcel will appear at Parcel List for payment later

STEP⑬
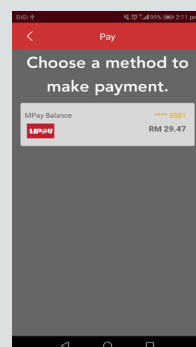
If **Pay Now**, choose a method to make payment

STEP⑭
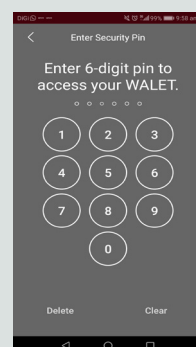
Enter 6-digit Security PIN

MOBILE TOP UP

MP@Y WALET
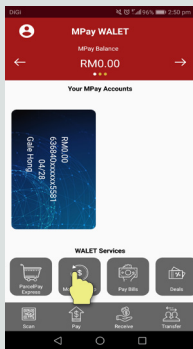
STEP①

Tap **Mobile Top Up**

STEP②
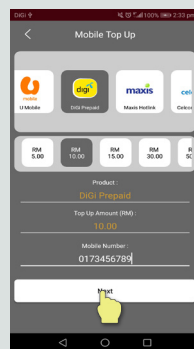
Select **Product** & **Top Up Amount**. Key in **Mobile Number** and tap **Next**

STEP③
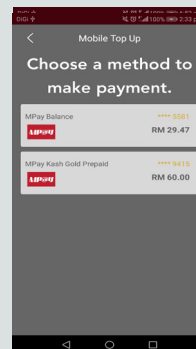
Choose a card to pay
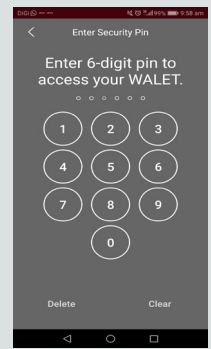
STEP④

Enter your 6-digit Security PIN
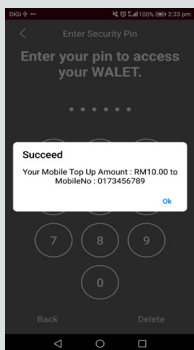
STEP⑤

Mobile Top Up successful

PAY BILLS

STEP①
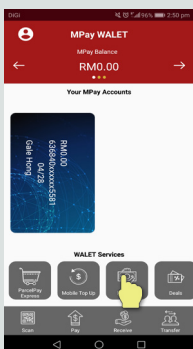
Tap **Pay Bills**

STEP②
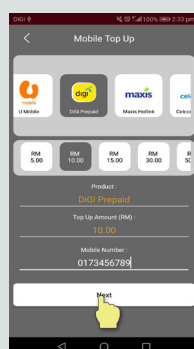
Select **Type of Bill**. Key in **Bill Amount**, **Bill Number** & **Contact Number**. Tap **Next** to continue

STEP③
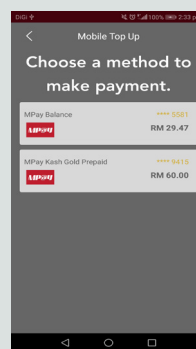
Choose a card to pay
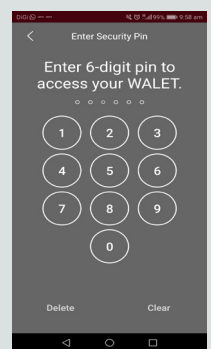
STEP④

Enter your 6-digit Security PIN

PAY BILLS

MP@Y *WALET*
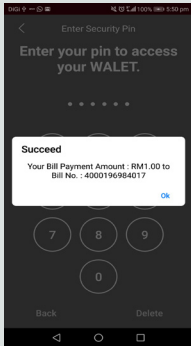
STEP⑤

Bill payment successful

DEALS

STEP①
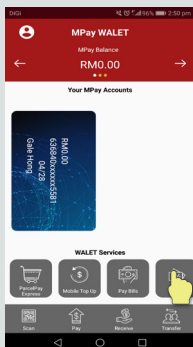
Tap **Deals**

STEP②

Tap **Promotion** to view latest promo

STEP③
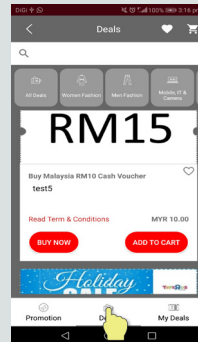
Tap **Deals** to view all deals available in various categories

STEP④
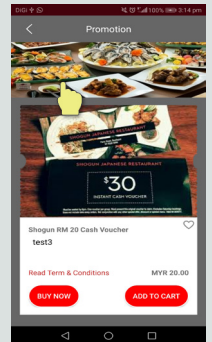
Select your deals and you can choose to **Buy Now** or **Add to Cart**

STEP⑤
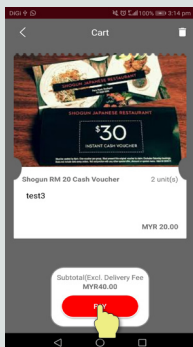
If select **Buy Now**, tap **Pay** to proceed

STEP⑥
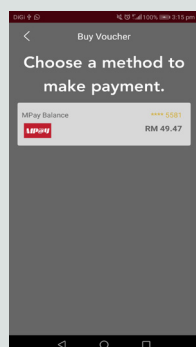
Choose method of payment

STEP⑦
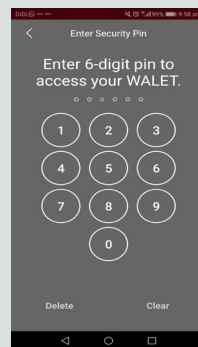
Enter 6-digit Security PIN

STEP⑧
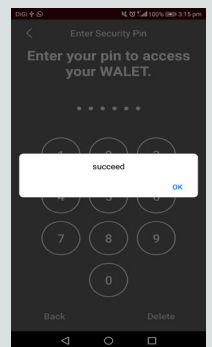
Purchase successful

DEALS

MP@Y WALET

STEP⑨
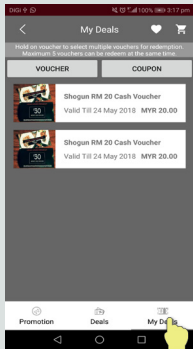
Tap **My Deals** to view
your purchases

STEP⑩
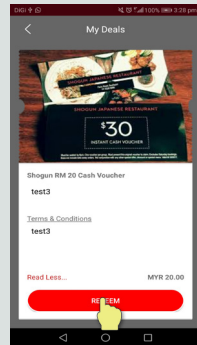
Tap **Redeem** when you want to
redeem your deals

STEP⑪
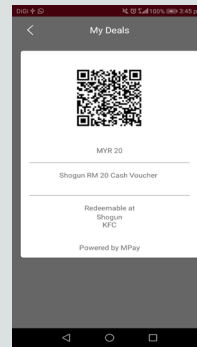
Present your purchase details
to the retailer

STEP⑫
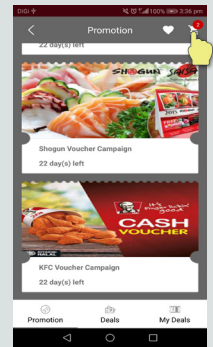
Tap **Cart** to view deals which
you add to cart

STEP⑬
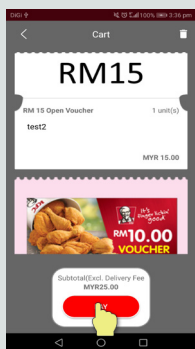
Tap **Pay** if you would like to
purchase the deals in your cart

STEP⑭
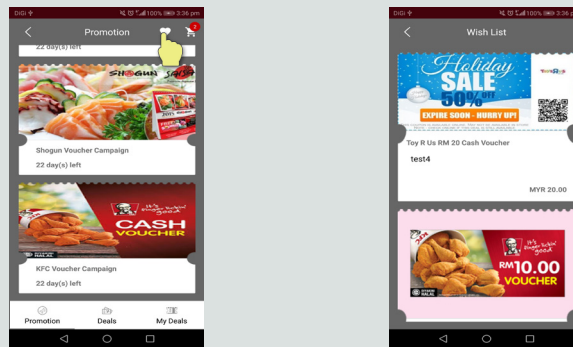
Tap **Heart** to view deals which you added to your Wish List

BUY MALAYSIA

STEP①
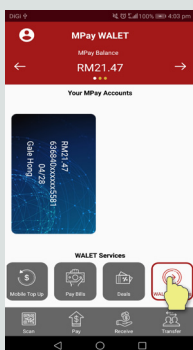
Tap **WALET Services**

STEP②
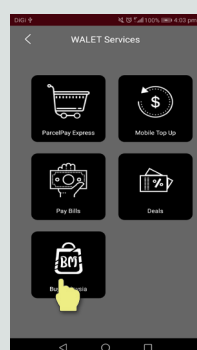
Tap **BuyMalaysia**

STEP③
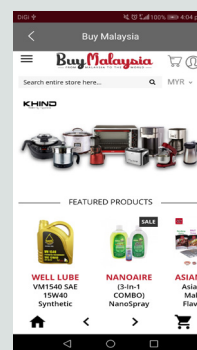
Start shopping at
BuyMalaysia.com

CASH WITHDRAWAL AT ATM

MP@Y WALET

STEP①	STEP②	STEP③	STEP④
		BANK SLIP REKOD URUSAN : WITHDRAWAL EMV JUMLAH TARIKH MASA RM1,500.00 17/ 11/ 16 01 : 49PM DARI KEPADA TEMPAT CR CARD USJ SUBANG 2 AID = A0000000041010 NOMBOR TRACE = 730897 KOD RESP = 00 USURNIAGA ANDA TELAH BERJAYA SILA SIMPAN PENYATA UNTUK REKOD ANDA TERIMA KASIH KERANA BERURUSAN DENGAN KAMI RETAIN STATEMENT FOR YOUR RECORD THANK YOU FOR BANKING WITH US	Cash Withdrawal Tested for the following Banks below: ✅ Maybank ✅ AFFIN ✅ AMBANK ✅ RHB ✅ CIMB ✅ UOB ✅ CITIBANK ✅ BSN ✅ HSBC ✅ HONG LEONG ✅ Al Rajhi Bank ✅ PUBLIC BANK ❌ Bank Islam ❌ STANDARD CHARTERED ❌ OCBC
Enter MPay Mastercard Prepaid Card Pin number. Select Master / Visa or Credit card	Enter withdraw amount	Sample of successful ATM withdrawal slip	
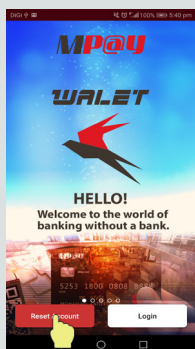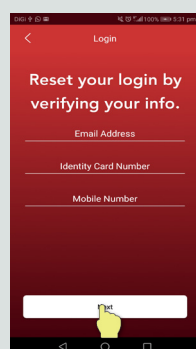
RESET ACCOUNT

STEP①	STEP②	STEP③	STEP④
Tap **Reset Account**	Key in required details and tap **Next**	Key in 6-digit OTP code received via SMS and **Continue**	Create 6-digit Security PIN
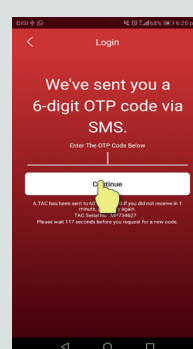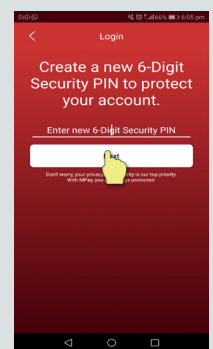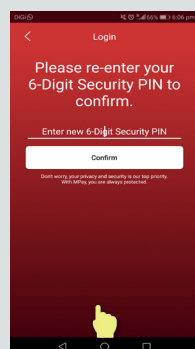
STEP⑤	STEP⑥	STEP⑦	STEP⑧
Re-enter 6-digit Security PIN and tap **Confirm** to continue	Reset account successful. Tap **OK**	Tap **YES** to start biometric set up	Fingerprint scanner for MPay Walet
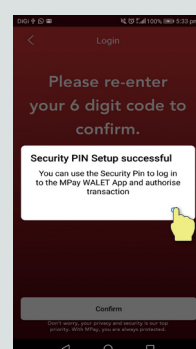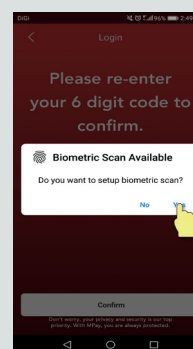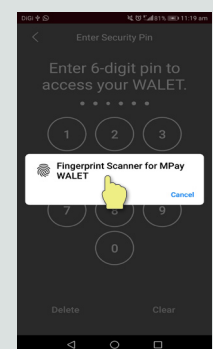
RESET ACCOUNT

MP@Y *WALET*

STEP⑨
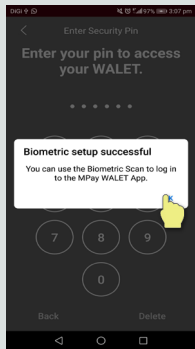
Biometric setup successful. Tap **OK**

STEP⑩
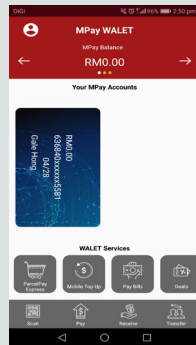
Account successfully reset

NOTIFICATIONS

STEP①
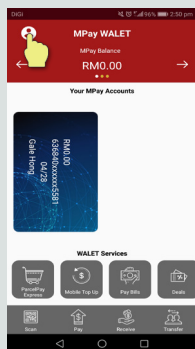
Tap **Profile**
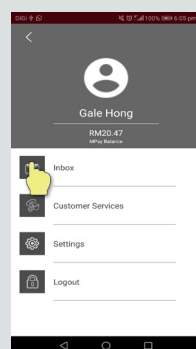
STEP②

Tap **Inbox**

STEP③
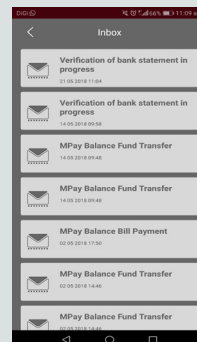
All Notifications are displayed

STEP④
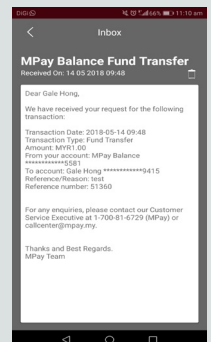
Click on a **message** to view details

DISABLE BIOMETRIC LOGIN
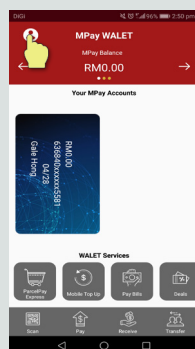
STEP①
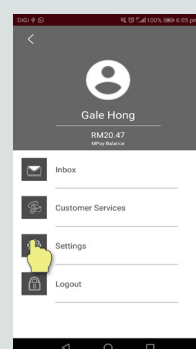
Tap **Profile**

STEP②
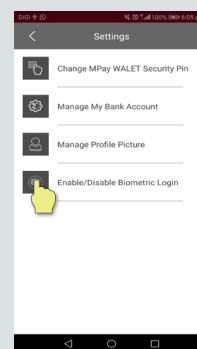
Tap **Settings**

STEP③

Tap **Enable/Disable Biometric Login**
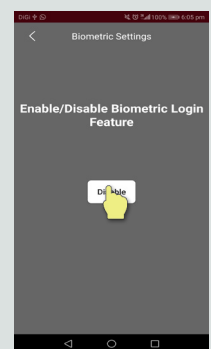
STEP④

Tap **Disable**

DISABLE BIOMETRIC LOGIN

STEP⑤
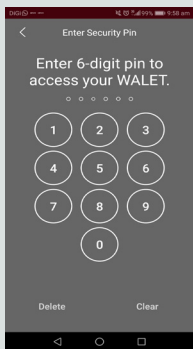
Enter 6-digit Security PIN
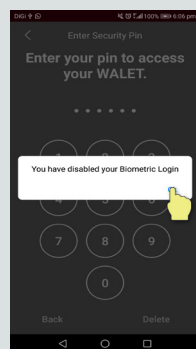
STEP⑥

Tap **OK** to confirm

ENABLE BIOMETRIC LOGIN

STEP①
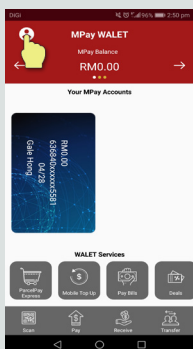
Tap **Profile**

STEP②
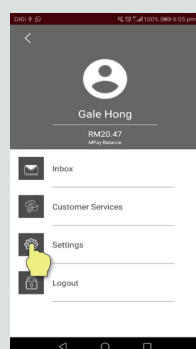
Tap **Settings**

STEP③
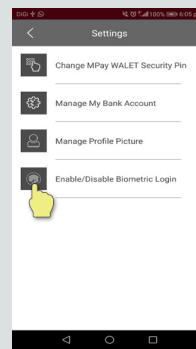
Tap **Enable/Disable Biometric Login**

STEP④
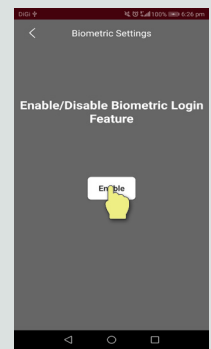
Tap **Enable**

STEP⑤
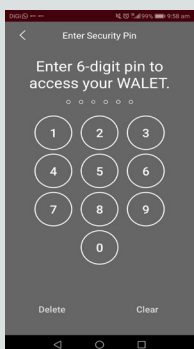
Enter 6-digit Security PIN

STEP⑥
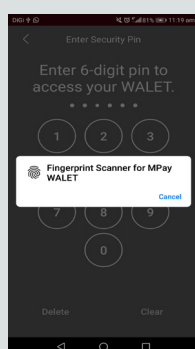
Scan fingerprint to enable Biometric Login

STEP⑦
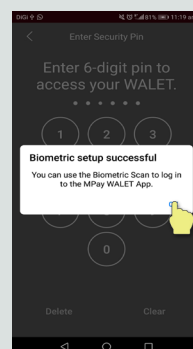
Biometric setup successful. Tap **OK** to complete

STEPS TO TERMINATE / BLOCK MPAY MASTERCARD PREPAID CARD
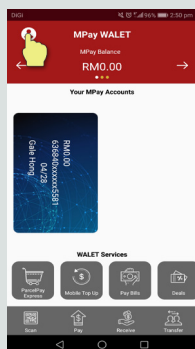
STEP①

Tap **Profile**

STEP②
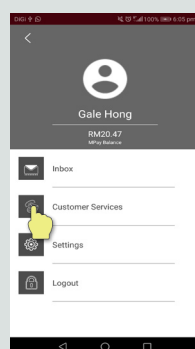
Tap **Customer Services**

STEP③
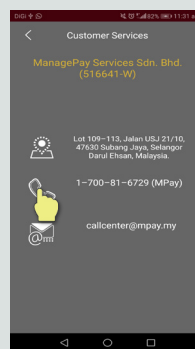
Contact MPay Helpline at
1700-81-6729

TOP UP AT PUBLIC BANK CASH DEPOSIT MACHINE

STEP①

PUBLIC BANK
PUBLIC ISLAMIC BANK

Please Select Transaction

- Prepaid Services
- Credit Card Payment/ Debit Card Deposit
- Loan Repayment
- Cash Deposit
- Bill Payment

MEMBER
PIDM

Select --> Bill Payment

STEP②

PUBLIC BANK
PUBLIC ISLAMIC BANK

The information received from you will be disclosed to the payee corporation for the purpose of effecting your payment.

Please press ''Accept'' to proceed or press ''Reject'' if you do not wish to continue.

- Accept
- Reject

Select --> Press 'Accept'
(Note: this screen is about information disclosure).

TOP UP AT PUBLIC BANK CASH DEPOSIT MACHINE

MP@Y WALET

STEP③

PUBLIC BANK
PUBLIC ISLAMIC BANK

261 : AEON	338 : SINCHEW
220 : ASTRO	516 : STEMLIFE BERHAD
478 : BAYARAN SEWA KWSP	301 : SYABAS
504 : ELK-DESA	101 : TELEKOM
438 : KOJADI - EDUCATION	106 : TM UNIFI
440 : KOJADI - MICRO CREDIT	362 : TNB (12 DIGITS ACCOUNT)
359 : KOJADI - SME LOAN	511 : TOTAL SWISS MALAYSIA
441 : KOJADI - TUKAR/ATOM	280 : TT DOTCOM
213 : MAXIS	353 : WILAYAH CREDIT
519 : MPAY	326 : YTL COMMS
515 : PARKSON CREDIT SB	
507 : PB TRUSTEE	
442 : PIVB	

PLEASE KEY IN PAYMENT CODE
AND PRESS '' ENTER'' : 519

Select --> Input '519' and press Enter.
(Note: The Payment Code for MPAY is assigned as '519').

STEP④

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PLEASE KEY IN AND PRESS '' ENTER"
PAKAIAN HARI-HARI: ID NUMBER
PB TRUSTEE: CUSTOMER NAME
KWSP: CUSTOMER NO.
OTHER BILL:A/C NO.(NUMBERS ONLY)
TOTAL SWISS:MEMBERSHIP NO.
STEMLIFE:CHILD MOM/DAD'S NAME

~	!	@	#	$	%	^	&	*	(	)	_	=	Backspace
A	B	C	D	E	F	G	H	I	J	1	2	3	Clear
K	L	M	N	O	P	Q	R	S	T	4	5	6	Cancel
U	V	W	X	Y	Z	,	.	/	\	7	8	9	Enter
|	?	<	>		Space			::	;	0	-	+	

Advised the customer to input MPAY's Account No and press Enter.
Example:
a) MPay Balance "636840******6774"
b) MPay Mastercard Prepaid Card
5253********8912"
(Note: On this screen, this is the Reference 1 assigned. The touch on-screen keyboard will trigger and customer will use it to input MPAY's Account No).

STEP⑤

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PLEASE KEY IN LOAN REFERENCE NO
OR REFERENCE NO.
AND THEN PRESS '' ENTER"

														Previous
														Main Menu
~	!	@	#	$	%	^	&	*	(	)	_	=		
A	B	C	D	E	F	G	H	I	J	1	2	3	Backspace	
K	L	M	N	O	P	Q	R	S	T	4	5	6	Clear	
U	V	W	X	Y	Z	,	.	/	\	7	8	9	Cancel	
|	?	<	>	Space			::	;	0	-	+	Enter		

Advised the customer to input the Reference 2 and press Enter.
Example "Mobile Number".
(Note: On this screen, this is the Reference 1 assigned. The touch on-screen keyboard will trigger and customer will use it to input MPAY's Reference 2).

STEP⑥

PUBLIC BANK
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Please insert your cash into Cash Slot.
Sila masukkan wang tunai ke dalam Slot Deposit.

请将您的现金放入现金槽内

Input amount and follow the guided complete transaction process onwards.

TOP UP AT PUBLIC BANK CASH DEPOSIT MACHINE

MP@Y *WALET*

STEP⑦

PUBLIC BANK
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Please confirm your transaction

10	x	0	=	0
20	x	0	=	0
50	x	1	=	50
100	x	0	=	0

Total amount   =   50

🔴 Add more cash   Refund 🔴

🔴 Yes

STEP⑧

PUBLIC BANK
PUBLIC ISLAMIC BANK

PAYMENT TO: 5191MPF
FOR: RM50.00
RE: 6368400000006762
        IAN HAN

PLEASE CONFIRM YOUR TRANSACTION
....
<<   YES   NO   >>

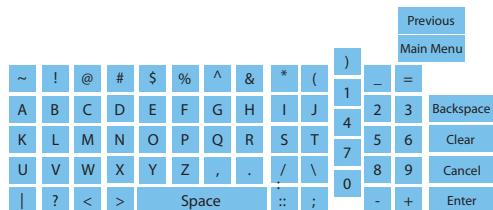Advised the customer to input MPAY's Account No and press Enter.
Example:
a) MPay Balance "636840******6774"
b) MPay Mastercard Prepaid Card
5253*******8912"
(Note: On this screen, this is the Reference 1 assigned. The touch on-screen keyboard will trigger and customer will use it to input MPAY's Account No).

STEP⑨

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Transaction accepted

Please remember to take
your card and advice